

Troubleshooting

Access Violation Error while copying the file

Setup process requires the user to close any other programs because ,Äòdll,Äô files cannot be replaced if they are in use. Sometimes, virus protection programs may interfere the setup process for this reason.

Detailed information on the access violation error is found at

<http://support.microsoft.com/support/kb/articles/Q216/3/68.ASP?LN=EN-US&SD=msdn&FR=1>